



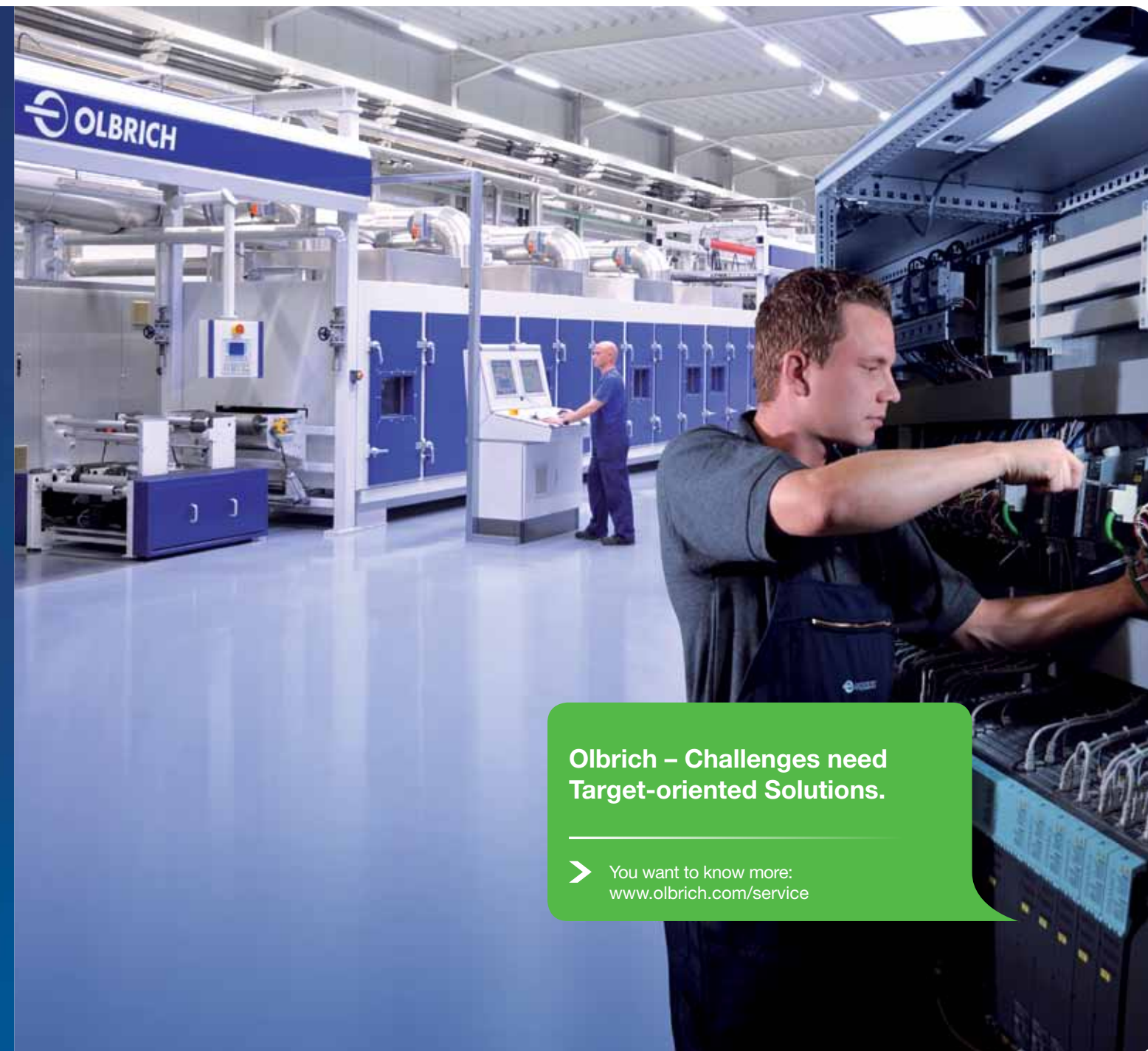
OLBRICH

Create intelligent solutions.

Olbrich – Sophisticated Service from Start to Finish!

Designing and developing high-capacity lines for the production of wall coverings, floor coverings, textile coatings and film industry requires fundamental knowledge of the process. Our trend-setting technologies have been in world-wide demand for decades, establishing a basis for our success. Customer satisfaction motivates everything we do, that is why we support you not only by offering sophisticated technology, but also by providing comprehensive, individual services. Starting with intensive technical advice, followed by consistent joint planning of individual line solutions, through to commissioning and training of your personnel on site, continuing through product life with maintenance work.

Our customers often have very specific requirements, let us know what your requirements are and leave the rest to our service specialists. We support you during the whole process and beyond. Our step-less six-pillar service concept offers optimal support far beyond the normal After-Sales-Service. Together with you we can develop an individual service package covering every application tailored to your specific requirements.



Olbrich – Challenges need Target-oriented Solutions.

➤ You want to know more:
www.olbrich.com/service



Service / Maintenance

➤ www.olbrich.com/maintenance

Regular Maintenance to Achieve the Highest Operational Reliability

Regular inspection and maintenance are major preconditions for the reliable operation of production lines. Our service technicians can take care of all the required routine maintenance and repair work and support you to maximize machine availability preventing expensive preventable plant down time.

- Professional maintenance of all machines and lines
- Regular inspections help to prevent technical failures and line down time
- Specification of required spare parts
- Individual tailored maintenance contracts



Spare Parts / Replacement Service

➤ www.olbrich.com/spareparts

Regular inspection identification of wear or problems coupled with early replacement is an absolute must ensure the capability and availability of your machines and lines, before the wear of individual parts and components can affect the quality of your products. Due to the timely replacement of the wear and spare parts you ensure a continuous production at highest level.

- Regular inspection of your production lines
- Convenient delivery of original Olbrich spare parts (on demand based on a Spare Parts' Contract)
- Trouble-free installation- and replacement service for wear and tear parts (on demand based on a Maintenance Contract)



Project Management

➤ www.olbrich.com/projectmanagement

Our specialists support you during the whole process – starting with the planning phase via development and completion up to the training of your personnel. Our technicians ensure optimal adjustment of all line parameters and provide instruction to your personnel, allowing you to fully benefit from the lines potential.

- Assembly and commissioning of the line
- On demand planning and controlling of the whole project
- Integration of the Olbrich machine and line parts into the higher-level plant control systems
- Optimal adjustment of the line to your products
- Training of your personnel to achieve a efficient operation of the line
- Help with Machine relocation if required



Customer Training on Site

➤ www.olbrich.com/customertraining

Experience shows us the training is best carried on site, our professional service technicians train your personnel directly on the machine ensuring efficient production and optimizing operation of your line.

- Comprehensive operator training
- Training during the commissioning period and into production if required
- Maintenance training



Modernisation

➤ www.olbrich.com/modernisation

The modernisation of your current production equipment, aiming at improving technology and efficiency turn out to be an interesting alternative to the purchase of new equipment. Continued line updating through small measures can maintain and improve capacities to a high level extending the life of plant. We can give you thorough advice on the possibilities of modernising your lines, elaborate individual proposals for solutions and realise the modification measures for you.

- Development of concepts for efficient modernisation
- Modification and extension of existing production lines
- Comprehensive advice on process and technology

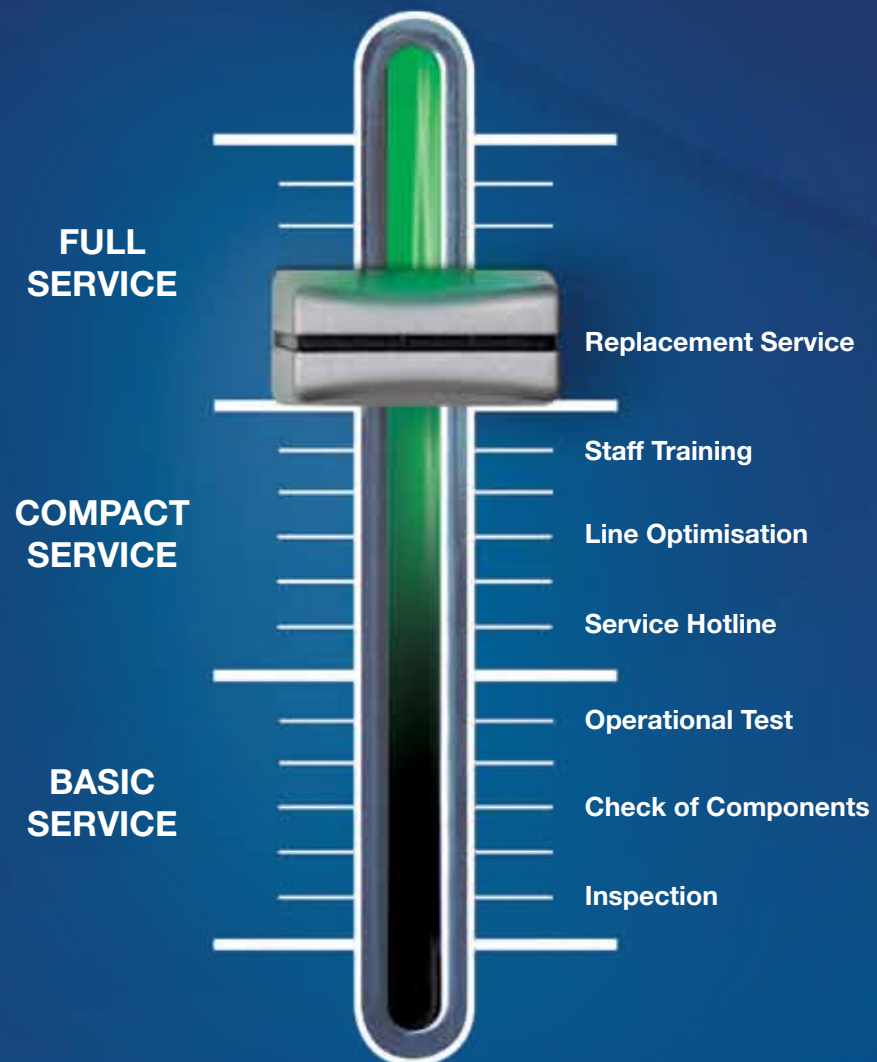


Teleservice / New Media

➤ www.olbrich.com/teleservice

For us the individual advice comes first. Our service technicians are always prepared to help you with requests concerning technology and function. Various internet- and mobile net based services make the handling of the Olbrich lines easier, when problems need attention.

- Support by phone
- **Remote Diagnose Service:** Online support for on-site clearance of a fault occurring machines
- **Remote Inspection Service:** Remote inspection of the line at regular intervals without stopping production
- **Real Time Camera** allows a real time interaction with the Olbrich experts for an optimum fault analysis and rectification

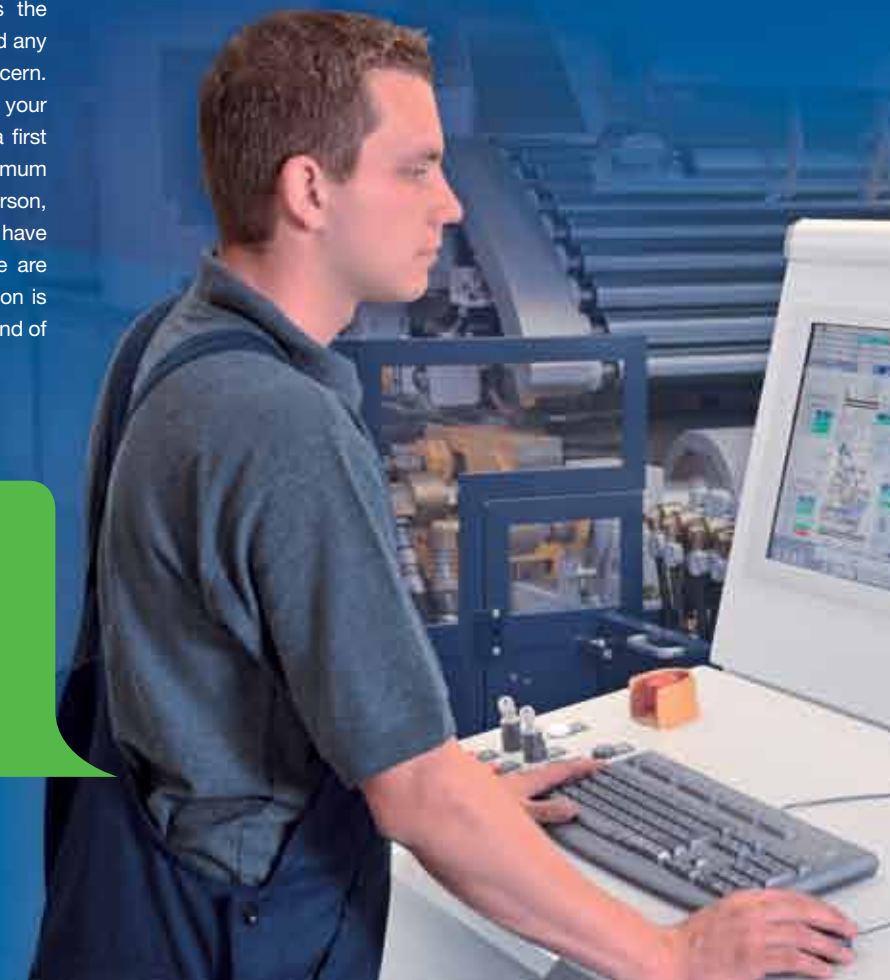


Olbrich – Continuous Availability of Customer Service! Simply contact us!

We know that continuous trouble-free production is the most important factor for you and that you cannot afford any machine down time. Your satisfaction is our prime concern. That is why we do everything within our power to meet your individual demands in every respect. This starts with a first personal contact and then ranges from a qualified optimum consulting to the availability of a competent contact person, who will then co-ordinate the complete process. We have organised our service network in such a way that we are always close and available to you. Your contact person is always willing to listen to your needs and suggestions. And of course can provide the right solution!

**Trust in Olbrich –
we are your partner.**

➤ You want to know more:
www.olbrich.com/contact





Coating



**Printing /
Lacquering**



Drying



Laminating



**Embossing /
Smoothing**



Winding



**Making the
Product ready
for Sale**



Drive Technology

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